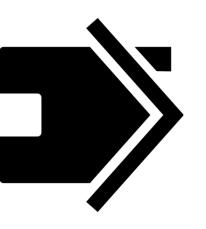


Tree Policy 2021



Housing and Property Service

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1. Introduction

- 1.1. There is little doubt that trees enhance the enjoyment of our District, as well as providing support for wildlife. However, in the modern built-up environment, there is fierce competition for space. As the tree or trees grow, encroaching roots and overhanging branches can extend beyond the legal boundary into neighbouring property, causing inconvenience, damage or even injury. When the tree roots enter a shrinkable, clay soil, they can take up sufficient moisture to cause the clay to dry and shrink. As a result, any property foundation built upon the clay may move or subside.
- 1.2. The Council has a dual responsibility, to protect trees in the interests of public amenity, but also to try and ensure that no individual suffers undue loss, distress or damage resulting from Council owned and managed trees.

2. Objectives

- 2.1. The Tree Policy is intended to be a detailed procedural document of the stages involved in the decision-making process between retaining or the removal of high amenity value trees. The Tree Policy will set out the process which will enable the Responsible Person to make an informed decision between the two outcomes a decision that will be based on the recommendations contained in Reports and surveys carried out by independent specialists.
- 2.2. The Tree Policy sets out the procedure which will enable the Responsible Person to make an informed decision on the future of high amenity value trees which are causing severe structural damage to Council and privately-owned properties.
- 2.3. The process of identifying land ownership and the liabilities that follow from tree root activity that is causing structural property damage is shown as a flowchart in Appendix 1 Land Ownership and Liabilities and will be referred too throughout this policy.
- 2.4. The Tree Policy sets out the procedure and the detail required following any property investigation that is undertaken on Council or privately-owned properties suffering from structural damage this is shown as a flowchart in Appendix 2 Property Subsidence Investigation Process and will be referred too throughout this policy.
- 2.5. The Tree Policy sets out the roles and responsibilities of the Key Personnel within the Council who are involved in the decision-making process.

3. Land Ownership

- 3.1. Establishing the owner of the land on which the tree or trees are planted is essential in apportioning responsibilities and liabilities for tree root activity that is the causation of property damage.
- 3.2. The Tree Policy includes a flowchart shown in Appendix 1 Land Ownership and Liabilities which establishes the landowner and the roles and responsibilities that follow between the various Council Service areas;
 - Parks and Leisure:
 - Heritage Enforcement and Landscaping;
 - Estates and Land;
 - Legal Services; and

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- Property Assets.
- 3.3. As a tree owner the Council or other landowners are likely to be liable for the subsidence and structural damage caused to its neighbours' buildings, e.g. tree root damage to foundations, and where this can be proven the Council or other landowners could be compelled through court action to 'abate the nuisance', which may include removal of the tree or trees, the reinstatement of property and payment of compensation.

4. Types of Property Damage

- 4.1. As the tree or trees grow if they are not managed or sufficiently maintained they have the potential to cause direct and indirect damage to property.
- 4.2. Direct damage is when tree roots or branches come into direct contact with foundations or property structural elements such as walls or roofs. This is often addressed by simply pruning the offending part and cutting it back far enough to eliminate the risk of it occurring.
- 4.3. Where direct damage occurs the tree or trees may be added to the Councils cyclical tree management regime undertaken by Parks and Leisure.
- 4.4. Indirect damage is when the roots are below the level of the properties foundations and are taking water out of the soil. This will only be an issue in shrinkable clay soils. It should be noted that the British Geological Survey indicates that the majority of the Epping Forest District is underlain by London Clay. London Clay is a highly shrinkable deposit that is susceptible to drying shrinkage and subsidence, particularly associated with trees and tree root activity. The clay particles are very small and the removal of the water results in the soil contracting and the soil level under the foundation reducing. This occurs and is exacerbated during long periods of drought conditions.
- 4.5. This movement occurs all the time in shrinkable soils but is normally evenly spread across the property's foundation. It is only when trees or vegetation roots affect one section of a building's foundations to a greater extent than the others that it becomes a problem, resulting in damage to the building. If this level reduction is significant enough then the building or part of the building over the affected area may drop resulting in cracks and in extreme conditions partial structural wall failures.

5. Property Subsidence Investigation

- 5.1. Where it is suspected that trees and vegetation are causing severe structural damage the Council will carry out a Property Subsidence Investigation shown in Appendix 2 the flowchart establishes this process and is based around Essex County Councils Subsidence Investigation Flowchart.
- 5.2. The Property Subsidence Investigation eliminates other causes of building movement such as settlement under load, underground water movement or leaking drains washing clay particles away, collapsing mines and poor construction techniques. All of these other causes of building movement can occur at any time of the year.
- 5.3. For the damage to be tree or vegetation root activity related the movement must be seasonal, so part of the building dropping in prolonged periods of drought, only to rise again in the wetter months of the year as the soil rehydrates. This seasonal movement can be determined by crack or level monitoring over a minimum 12-month period.

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- 5.4. The level of detail required will vary depending on the property and the severity of structural damage. However, before undertaking a Key Evidence Review as a minimum the Property Subsidence Investigation will require the following property information:
 - Crack monitoring (over a minimum 12-months);
 - Level monitoring;
 - Soil type;
 - Desiccation level;
 - Movement type;
 - Foundation depth;
 - Root identification;
 - The species present;
 - Zone of influence;
 - Drought year? and
 - Confirmation of land ownership.

6. Key Evidence Review and Tree Report

- 6.1. The extent of property information required to carry out a Key Evidence Review to support a subsidence-related tree work and decide on the most appropriate course of action will need to take into account;
 - the age of the property and any extensions;
 - the ownership of the tree(s);
 - the nature of the problem and details of any historical defect monitoring;
 - the type and depth of the existing foundations;
 - the details of soil type and composition to a depth of approximately 3m;
 - the evidence of tree root presence below foundation level;
 - the evidence that any roots found belong to the suspected trees;
 - the measurement of subsoil shrinkage potential at and below foundation level;
 - a plan showing accurate locations of relevant site features including buildings, drains and trees on, or adjacent to, the site;
 - a plan showing the borehole sampling locations
- 6.2. To support the Key Evidence Review where it determines that the High Value trees on the balance of probabilities are the causation of property damage Property Assets will commission an independent Tree Report on the tree or trees.
- 6.3. The main elements to consider when commissioning a Tree Report are the trees species, vitality, growth potential, water demand, distance to the buildings, land topography and previous tree management undertaken. The tree species is closely linked to the water demand, with oaks, willows and poplars having a much higher potential water demand and therefore tree root activity is more likely to impact on buildings.
- 6.4. The Tree Report must also include the latest research on protecting endangered species of trees if tree removal is being considered. It should also provide an

independent calculation for the amenity value of the tree or trees in question to enable a full cost-benefit analysis to be undertaken at the Evidence Presentation.

7. Arboricultural Report

- 7.1. Property Assets should in all circumstances commission an independent Arboricultural Report on the causation of the property damage which should include options on remedial actions available and provide fully costed recommendations on the remedial actions.
- 7.2. The Arboricultural Report should also include the amenity value of the tree. This can be established through a software progamme CAVAT-Capital Asset Value for Amenity Trees which is designed to be a strategic tool to aid decision-making in relation to tree stock or to individual trees, where the value of the tree needs to be expressed in monetary terms. It should be noted that CAVAT should only be used by arboriculturists who have received relevant training, and who have the relevant skills and experience.
- 7.3. This information will be required and included in the full cost benefit analysis made to the Director Housing and Property during the final stage of Evidence Presentation.
- 7.4. All the stages that need to be completed prior to the final Evidence Presentation stage are shown in Appendix 1 Land Ownership and Liabilities.

8. Evidence Presentation

- 8.1. Property Assets should consult with Contact Trees and develop a mitigating landscaping plan for replacement tree planting where the removal of a tree or trees is the preferred option.
- 8.2. The landscaping plan should be fully costed and based on a minimum of tworeplacement trees for every tree removed. The Councils Tree and Landscape Officer Heritage Enforcement and Trees should advise on tree species and the planting location which will ideally be in the same area of any tree or trees removed.
- 8.3. At the Evidence Presentation the information that will be required to enable the Director Housing and Property to fully consider the future liabilities on Council assets should include;
 - a full cost benefit analysis on all the Arboricultural Report recommendations;
 - a mitigating landscaping plan for replacement tree planting agreed with the Councils Tree and Landscape Officer Heritage Enforcement and Landscape;
 - the CAVAT Report with the value of the tree expressed in monetary terms;
 - any future liability for property damage caused by Council owned trees to Council or privately-owned properties;

9. Key Personnel

9.1. Duty Holder - Chief Executive

9.1.1. Overall day-to-day responsibility for health and safety matters at Epping Forest District Council and the implementation of this Tree Policy.

9.1.2. Ensure that Responsible and Nominated Persons understand the aims and objectives of the Councils Tree Policy.

9.2. Responsible Person – Chief Operating Officer

- 9.2.1. Responsible for ensuring the objectives outlined within the Tree Policy are understood and acted upon at all levels within the organization.
- 9.2.2. Ensure that planning, budgets and resources are available in order to enable strategic and operational objectives to be accomplished, as far as reasonably practicable.
- 9.2.3. Ensure that all of the Councils properties that are identified as suffering severe structural damage do not constitute an undue risk to the health, safety and welfare of the occupiers, visitors or the general public at large.
- 9.2.4. Ensure that adequate resources are allocated to the structural repairs budget for undertaking structural and level monitoring, remedial structural Capital works and suitable and sufficient landscaping on and around properties where a tree or trees are removed the resources shall include but not limited to:
 - Financial budget;
 - · Competent personnel;
 - Sufficient allocation of time for monitoring, maintenance etc;

9.3. Responsible Person – Director Housing and Property

- 9.3.1. The Responsible Person will review all of the information presented during the Evidence Presentation and consider the current and future liabilities on the Councils and privately-owned assets.
- 9.3.2. To decide based on the Evidence Presentation to either;
 - Remove the tree or trees;
 - Keep the tree or trees;
 - Undertake tree management;
 - Undertake an engineering solution;
 - Root barrier;
 - Foundation strengthening;
 - Undertake full repair to the property;
 - Dispose of the property;
 - Demolish and redevelop the area.
- 9.3.3. Instruct Legal Services to serve Notice on private landowners whose tree or trees are causing damage to Council owned or managed property.

9.4. Responsible Person – Head of Assets and Facilities

- 9.4.1. The Responsible Person shall present the Evidence Presentation and provide advice on the recommendations contained in the;
 - Arboricultural Report;
 - Landscaping plan for replacement tree planting;
 - CAVAT Report (Capital Asset Value for Amenity Trees); and
 - Property Subsidence Investigation;

- 9.4.2. Consult with Contact Trees and develop a mitigating landscaping plan for replacement tree planting and obtain consent for the works.
- 9.4.3. Undertake an appeal if consent for the removal of any High Value tree or trees is refused, this may include broadening the mitigating landscape proposals or considering alternative recommendations contained in the Arboricultural or CAVAT Reports.
- 9.4.4. Informally consult with Legal Services on the option to serve Notice on private landowners whose tree or trees are causing damage to Council owned or managed properties.
- 9.4.5. Appoint an appropriate Responsible Person to oversee, control and coordinate the structural monitoring of properties identified as suffering from structural damage.

9.5. Responsible Person - Team Manager Property Assets

- 9.5.1. The Responsible Person shall collate and prepare the information necessary for the Evidence Presentation which should include:
 - Arboricultural Report;
 - Landscaping plan for replacement tree planting;
 - CAVAT Report (Capital Asset Value for Amenity Trees); and
 - Property Subsidence Investigation;
- 9.5.2. Ensure that the Nominated persons are competent (training, knowledge, experience) to carry out the prescribed tasks.

9.6. Nominated Person – Housing Officer (Contracts)

- 9.6.1. The Nominated Person is authorised and competent to identify and diagnose the causation of structural building damage.
- 9.6.2. To arrange, commission and carry out the required surveys to complete a Property Subsidence Investigation and evidence the elimination all the other causes of building movement such as;
 - settlement under load,
 - underground water movement or leaking drains washing clay particles away;
 - collapsing mines; and
 - poor construction techniques.
- 9.6.3. To arrange and commission approved consultants to undertake;
 - Crack monitoring (over a minimum 12-months);
 - Level monitoring;
 - Soil type;
 - Desiccation level;
 - Movement type;
 - Foundation depth;
 - Root identification;
 - The species present;
 - Zone of influence;

- Drought year? and
- Confirmation of land ownership.;

10. Review and monitoring

- 10.1. The training and responsibilities of Key Personnel will be monitored by the Council through its management and appraisal processes.
- 10.2. A formal review of the Tree Policy will be undertaken in consultation with the Cabinet in five years.

11. Key Personnel and Emergency Contacts

- 11.1. The Council has appointed the following Key Personnel to ensure compliance with the Tree Policy to ensure that re water services quality:
 - Duty Holder Chief Executive
 - Responsible Person Chief Operating Officer
 - Responsible Person Director Housing and Property
 - Responsible Person Head of Assets and Facilities
 - Responsible Person Team Manager Property Assets
 - Nominated Person Housing Officer (Contracts)
- 11.2. On occasion emergencies may arise at properties that are suffering structural damage, if you become aware of a property that you believe has become a Dangerous Structure immediately report the details to the Councils Building Control Services Team who can be contacted on;

Building Control Services Civic Offices, High Street, Epping CM16 4BZ

Phone: 01992 564000

www.eppingforestdc.gov.uk/housing

11.3. If an incident or emergency occurs to properties that are undergoing structural repairs outside of normal office hours immediately seek advice from Repairs Qualis Management, the Councils out of hours emergency service who can be contacted on;

Qualis Management

Oakwood Hill Industrial Estate, Loughton, Essex IG10 3TZ

Phone: 0333 230 3464 (24-hour contact number)

Email: repairs@qualismanagement.co.uk

11.4. If an incident or emergency occurs to properties that are undergoing structural repairs during normal office hours immediately seek advice from Property Assets who can be contacted on:

Property Assets Services Team
Epping Forest District Council
Civic Offices, High Street, Epping CM16 4BZ

Phone: 01992 564000

Email: propertyassets@eppingforestdc.gov.uk

11.5. For all other enquiries you can contact Epping Forest District Council on;

Epping Forest District Council Civic Offices, High Street, Epping CM16 4BZ Phone: 01992 564000

www.eppingforestdc.gov.uk/housing



Decision
Key;

Parks and Leisure
Property Assets

Estate Management
Group

1.0 LAND OWNERSHIP AND LIABILITIES.

Damage to Council property is identified with the probable cause related to tree root activity. Are the tree/s suspected to Arrange site inspection with Parks and Yes. be a **High Value** amenity? Leisure, Housing Management and Assets. No, the tree/s and all the Yes, the tree/s are confirmed as a High Value vegetation are of a Low Value. amenity. Inform Contact Trees of the tree/s details and confirm if the tree/s are subject to a Tree Preservation Order or have Conservation Area status Establish ownership of tree/s. Establish ownership of tree/s. Privately owned land. Privately owned land. Council land. Council land. Is the damage Housing Management Housing Management Is the damage limited to to identify landowner/s to identify the limited to Council and to inform Legal landowner/s and Council property? Services to serve inform them of their property? Notice and Insurance. liabilities. Yes Yes No **Key Evidence Review.** Property information required; Date of first damage No Crack monitoring. reported on the Level monitoring. property. Soil type. Shrinkable clay soil. Where it is Desiccation level. Root identification determined that Movement type. linked to species. the Low Value Foundation depth. Downward movement tree/s on the Root identification. of structure. balance of Species present. Continue crack and probabilities are Zone of influence. level monitoring review contributary to Drought year? results to confirm the property Land ownership. seasonal movement. damage the recommendation is to undertake fast track Continued to next page removal and property repair.

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Where the Key Evidence Review determines that the **High Value** tree/s on the balance of probabilities are the causation of property damage obtain an independent **Tree Report** on them.

Obtain an independent **Arboricultural Opinion** on the Key Evidence Review and if necessary, undertake further site investigations and consultation with other key stakeholders.

If the tree/s are subject to a Tree Preservation Order or Conservation Area status obtain consent for the works. Commission an independent **Arboricultural Report** on causation, undertake a full CAVAT (Capital Asset Value for Amenity Trees) Report and review all the recommendations.

- Remove tree/s.
- Severe crown reduction and future pruning.
- Root pruning and root barrier installation.
- Engineering solution.

Appeal if consent for the works are refused.

Consult with Contact Trees and develop a mitigating landscaping plan for replacement tree planting and obtain consent for the works.

Evidence Presentation including a full cost benefit analysis on all the Arboricultural Report recommendations made to the Director Housing and Property.

The Director Housing and Property to decide to either;

- Remove the tree/s.
- Keep the tree/s.
- Undertake full repair to the property.
- Dispose of the property.
- Demolish and redevelop.

Instruct Legal Services to serve Notice on private landowners whose tree/s are causing damage to Council owned or managed property.

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2.0 PROPERTY SUBSIDENCE INVESTIGATION PROCESS.

Damage to Council property is identified with the probable cause related to tree root activity. Property information required; All other causes of property damage Crack monitoring. eliminated through site investigations. Level monitoring. Soil type. Desiccation level. **Key Evidence Review.** Movement type. Date of first damage reported on the property. Foundation depth. Shrinkable clay soil. Root identification. Root identification linked to species. Species present. Downward movement of structure. Zone of influence. Continue crack and level monitoring review Drought year? results to confirm seasonal movement. Land ownership. Arrange site inspection with Parks and High Value tree/s. Low Leisure, Housing Management and Assets to Inform Contact Trees of Value establish the Value of the tree/s. the tree/s details. tree/s. Where the **Key** Where the Key Evidence Review determines that the High **Evidence Review** Value trees on the balance of probabilities are the causation of determines that the Low property damage obtain an independent Tree Report on them. Value tree/s on the balance of probabilities are contributary to Obtain an independent **Arboricultural Opinion** on the Key property damage the Evidence Review and if necessary, undertake further site recommendation is to investigations and consultation with other key stakeholders. undertake fast track removal and repair. Commission an independent Arboricultural Report on causation, undertake a full CAVAT (Capital Asset Value for If the tree/s are subject Amenity Trees) Report and review all the recommendations. to a Tree Preservation Remove tree/s. Order or Conservation Severe crown reduction and future pruning. Area status obtain Root pruning and root barrier installation. consent for the works. Engineering solution. Consult with Contact Trees and develop a mitigating Appeal if consent for the landscaping plan for replacement tree planting and obtain works are refused. consent for the works. The Director Housing and Property to Evidence Presentation including a full decide to either; cost benefit analysis on all the Remove the tree/s. Arboricultural Report recommendations Keep the tree/s. made to the Director Housing and Undertake full repair to the property. Property. Dispose of the property.

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0.1	May 2021	Draft	Team Manager – Property Assets.

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www.eppingforestdc.gov.uk/housing

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